

FIRSTCALL

EMERGENCY NOTIFICATION

infinity

Instantly Notify Everyone By...



Home Phone



Work Phone



Cell Phone



SMS Text Messaging



Email Messaging



Voicemail



Desktop Alert



Digital Signage



Computer Screens



Display Screens



RSS Feed

Emergency Notification Service

FirstCall Saves Seconds... Seconds Save Lives

FirstCall immediately and concurrently delivers emergency alerts to citizens, first responders, and the EOC staff. All of this is done via our time tested **Emergency Notification Service** to landlines, cell phones, SMS text messaging devices, email, pagers and TTY/TTD devices.

The only Capacity Sensing technology in the industry. Central Offices (CO) can only handle a finite number of calls at one time. **FirstCall's Capacity Sensing** capability allows calls to be delivered faster than **any** other notification system. **FirstCall** senses and dynamically adjusts in real time when the volume of emergency calls will overload the CO. When the CO can take more calls we immediately increase the volume of **FirstCall** emergency calls. We eliminate fast-busy responses and provide a higher percentage of call completion.

We have provided for more than 10 years nationally recognized high-speed emergency notifications. We are the only emergency mass notification company that has a director with 20 years of experience as a FEMA-IAEM Certified Emergency Manager.

An infinite number of notification capabilities can be engineered to meet your expanding future safety needs. Activate alerts online and our **FirstCall** Network Operations Center (NOC) is staffed 24/7/365 by live operators to assist you with any and all activations of our system.

One click or call starts it all.

You need to concentrate on the incident at hand. Simply jump-start the notification process with one action on your part...

Activate the **FirstCall System**.

FirstCall starts it all for you.



Powered by the FirstCall SaaS Engine

The FirstCall Emergency Notification Service is a fast, effective, and efficient method for delivering real-time notification of alerts

FirstCall's service delivery framework is a SaaS (Software as a Service) based solution. All services are integrated with a straightforward, time tested emergency user interface that is password protected.

Additional FirstCall Interactive Services

∞ **BlurtAlert for Desktop Service** provides real-time, visible instant pop-up notification of alerts on all your PC screens, digital signage, TVs, and Windows Mobile based phones. The alert will override and preempt the regular PC application and information on the screen and instantly display the full-screen alert message.

∞ **Digital Signage Notification Service** enables users to have selected features of the *BlurtAlert* for Desktop Service for instant pop-up notification of alerts on Digital Signage. It also includes an easy to use content creation, content management and High-Definition playback system for common area signage.

FirstCall Emergency Notification Service Features and Benefits

∞ **Immediate Alert Notification** to Home Phones, Cell Phones, SMS Text Messaging Devices, Email, Pagers and TTY/TTD Devices, PC screens, Digital Signage, TVs, and Windows Mobile Based Phones. You can concentrate on the incident at hand. Notification starts with only one action on your part ... activate the **FirstCall** System.

FirstCall starts it all for you.

<i>Features</i>	<i>Benefits</i>
∞ Activate Alerts Utilizing Our Hotline Telephone or VPN Web Priority User Interface	∞ You will be in control as emergency alerts can be started from any telephone or computer located in your office, home or anywhere
∞ <i>FirstCall</i> Has Dedicated Digital Circuits for High Speed Voice Notification	∞ You can alert 30,000+ citizens, first responders, and the EOC Staff with voice message alerts in 5 minutes or less
∞ <i>FirstCall</i> Utilizes SMS High-Speed Text Message Gateways	∞ You can text 30,000+ citizens, first responders, and the EOC Staff in about 5 minutes
∞ Activations Always Have Live Operators Available to Assist With All Emergency Notifications 24/7/365	∞ A real person is always available to help guide you during critical emergency times
∞ Pre-made Templates to Store Audio and Text Alert Messages or Create Specialized Messages in Real Time	∞ You will save precious seconds as templates empower rapid response and situational messages can be customized on the fly
∞ 2-Way Contact Enabling the Ability to Gather User Responses in Real Time	∞ <i>FirstCall's</i> interactivity allows you to gather information from message recipients during the activation

Instantly Notify Everyone

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